



Enterprise Risk Management

Suzanne Williams, vice president and Chief Audit Executive, from Sprint will be joining the March 10 ISACA chapter meeting to review Sprint's leading practices regarding Enterprise Risk Management (ERM). The internal audit function at Sprint is responsible for facilitating ERM. However, management owns the process, with the board of directors providing oversight and governance. ERM is integrated with Sprint's audit planning process. Sprint conducts an enterprise-wide risk assessment and an audit risk assessment together. The results of the assessments are reviewed with the CEO and the company's lead team to select the top risks that focus on strategy, operations, financial and compliance. The top risks are assigned executive owners who then create mitigation plans and key measurements. Top ERM risk are monitored and reported up through the board of directors quarterly. All ERM risks are continuously evaluated / monitored by Sprint's internal audit function, risk council and risk steering committee. Suzanne will share with local chapter members Sprint's approach as to how ERM is integrated into the audit planning process; how ERM risk are identified, evaluated and selected; how ERM risks are continuously evaluated; and how top ERM risks are monitored and reported up through the board of directors.

Date: March 10, 2011

Time: 11:30 AM - 12:00 PM Registration | 12:00 - 1:00 PM Lunch | 1:00 - 3:00 PM Program

Location: The American Restaurant | 2511 Grand Street | Kansas City | Missouri | 64108

Parking: Valet parking provided at no charge. Garage parking validated for up to 3 hours.

Price: \$35 members | \$50 guests | \$5 students

CPE: 2 Credits

Menu: TBD

The information presented and included in accompanying materials (if any) is of a general nature and is not intended to address the circumstances of any particular individual or entity. Although the speaker and content authors endeavor to provide accurate and timely information, there can be no guarantee that such information is accurate as of the date it is received or that it will continue to be accurate in the future. No one should act upon such information without appropriate professional advice after a thorough examination of the particular situation.



Speaker: Suzanne Williams, Chief Audit Executive and Vice President, Corporate Audit Services – Sprint Nextel

Suzanne began her career with Sprint almost 18 years ago as a management trainee and has moved quickly through the ranks of leadership with the Corporation. Prior to her promotion as an Officer at Sprint in 2008, Mrs. Williams has served in a variety of roles in the Finance Organization, including the role as Director of Corporate Audit Services. In her current executive position she is responsible for risk assessment and internal audits throughout the corporation, reporting to the Audit Committee of the board of directors. Under Suzanne's direction her Audit team delivered over \$100 million in cost avoidance and in the same year was honored with the Corporate Leadership Award for an audit of the Customer Care organization. Her function is to ensure that Sprint Nextel exceeds customer expectations, returning equity to the stakeholders, all within the guidelines of business integrity and continuity. She has also recently taken over responsibility for Enterprise Risk Management (ERM) for the Corporation.

Suzanne combines her business development experience and the expertise of process excellence to the decision making and problem solution table for her colleague executives in this Fortune 500 company. Her background at Sprint includes a wide range of responsibilities in the Finance organization, including positions in International Finance, Investor Relations, Business Development, Receivables Management and Special Pricing. Most recently, Suzanne served as a Director in the Process Excellence Office.

Suzanne is a member of the Institute of Internal Auditors (IIA) and previously served on the Kansas City Chapter IIA Board. She served as the 2009 United Way Executive Champion for the Finance Organization at Sprint. Suzanne is also a member of The Children's Place Board of Directors.

Suzanne is a certified public accountant and received a bachelor's degree in accounting from Kansas State University in 1993. In 2008, she received a Certificate in Executive Education from Georgetown McDonough School of Business. Mrs. Williams and her family reside in Leawood, Kansas.

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